**Shariful Islan**

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**917.292.3109**

**// Software Test Analyst/Manual Tester**

**// CompTIA A+ Certification**

**// Scrum Team Member Accredited Certification (STMAC)**

**Objective**

**Manual**and**Automated Testing experienced QA/Software Testing** professional being an outstanding team player with excellent communication and technical skills in testing Web & Client-server applications using leading testing tools. I'm currently seeking a challenging & rewarding opportunity in the**Quality Assurance/Software Testing** industry to be an asset & be a valued team member.

**Technical Skills**

Operating System/Browsers/Programming Language

**Windows XP & 7, Internet Explorer (IE), Firefox, Safari, Chrome, HTML, .NET, ASP.NET, VBScript,  Java, JavaScript, J2EE, SQL, PL/SQL, CompTIA A+ Certification**

Test & Defect Management Tools

**HP Quality Center (QC), HP Quick Test Professional (QTP), Jira, BugZilla, Zephyr**

Database/Backend Testing

**Oracle, SQL Developer, SQL Server, MSSQL 2000**

Microsoft and Other Tools

**Microsoft Word, Excel, PowerPoint, Projects, Visio, Jing, SharePoint, Lync, Office Communicator**

**Education**

Associate’s Degree in Liberal Arts from Kingsborough Community College

***Qualifications Summary***

* Expertise in reviewing and analyzing **Business**, **Functional**, **TechnicalRequirements**

and **ProcessDesignDocuments** to create and execute **ManualTestCases** and **AutomatedTestScripts**.

* Exceptional in performing **Manual** and **Automation** **Testing** of both **Web**&**Client**

**ServerApplications** from **Requirements**, **UseCases**, **DesignDocuments** and other project documentations.

* Strong experience in performing **Functional, Regression, Smoke, Manual**& **Automated Testing**
* Conversant with **Software Development Life Cycle** **(SDLC)** phases, **Software Testing Life Cycle** **(STLC)**Methods, and**Bug Life Cycle** (**BLC**)
* Robust **systematic skills** and comprehensive judgment when constructing important decisions in numerous settings such as **Agile, Scrum, Iterative and Waterfall**
* Enthusiastic Team player, self-motivated and goal oriented with excellent communication skills
* Experienced in developing and executing **Test** **Scripts** in using**HP QuickTest Professional (QTP)**
* Skillful in requirements and defect tracking tools – **HP** **Quality** **Center (QC)**, **Jira, Fogbugz** & **Bugzilla**
* Responsive to ongoing changes, with the ability to consider impact & update **Test** **Plans** & **Test** **Scripts**
* Excellent **SQL** skills with the ability to writing complex SQL queries from entity-relationship diagram
* Proficient in creating & executing **Test** **cases**, **Test** **Data**, logging & tracking **Defects** using **HP QC**
* Excellent **Communication**skills in ensuring all stakeholders are aware of progress through project meetings, status reports, milestone reviews & test execution reports
* **Self-motivated** with excellent **written**, **verbal**, and **interpersonal** skills & possess to communicate verbally and in writing with all levels of technical and non-technical personnel

**Quality Assurance Engineer**

**Martin’s Point Health Care, ME March 2013–July 2014**

* Developed & wrote **TestCases** as defined in master **TestPlans** and related documents across development projects in verifying functionality, user interface, regression, security, and user acceptance of **AUT**
* Executed **Functional** and **RegressionTestSuite** against Development & Stage environments as per Test Leads directions and increase testability and comprehensiveness of Test Coverage/Run Matrix
* Identified and tracked software Defects/issues using **HPQualityCenter** (**QC**) & created various **Reports** for Test & Development Team from **Defectsmodule**
* Performed **RegressionTesting** to validate the resolution of system Defects ensuring that the fix has solved the issue and does not introduce other defects; responsibly changed status of current defects based on the current situation
* Performed data quality testing using SQL queries and **SQLDeveloper** in the Oracle Data Warehouse transactions received **Member**, **ProviderSearch**, **ProviderDirectory**&**MainSense** modules & business processes
* Provided input for **TestSchedules** and **TestCase** development approach as determined by various factors and increased **AutomationTestCoverage**
* Assisted in creating **TestStrategy** and **TestPlan** based on product requirements
* Performed **Data**-**driven** Test using **Parameters** and input data from the imported file data file, writing results to output file, debugging the Test **Scripts** in HP **QuickTestProfessional** (**QTP**)
* Attended Daily Stand-ups and supported Sprint activities by building Test Cases and verifying Defects with Developers and QA Lead and Log/Manage the defects Using **HPQualityCenter**/ **HPALM**

**Software Test Analyst**

**DeLorme, ME August 2012 – February 2013**

* Worked with Development, SME, Business and Network Support team to write Functional & Non-Functional **Test** **Cases** in **HP Quality Center (QC)**
* Attended in **Daily** **Scrum** **Stand**-**ups** meetings providing QA updates, defect status & **Test Deliverables**
* Reviewed and analyzed Business Requirement Documentation (BRD) to gain understanding of **POS** implementation.
* Performed **Functional**, **Regression** & **Smoke** **Testing** according to **Test** **Plans** & **Test** **Strategies** in accordance with project scope and expected delivery dates for **XMap** and **inReach** projects
* Created and executed **Test** **Cases** using best practices within **HP Quality Center** (**QC**) in **Test** **Plan**
* Created Automation **Test** **Scripts** using **HP QuickTest Professional**(**QTP**) from existing documentations through an intense selection process to improve test effort and productivity
* Worked closely with QA Manager to document the software quality assurance functions and final user sign-off as a condition for production deployment of Satellite Messaging and GPS Tracking
* Confirmed that problems/unexpected errors are documented and recommended for improvements in the **project** **reflection**to avoid repetitive faults
* Exported **Test** **Cases** from Excel to **HP** **Quality Center Test Plan** module by mapping the fields and upload **Test** **Cases** and **Design** **Steps** withactual & expected results
* Developed, documented and maintained **Functional** **Test** **Cases** and other **Test** **Artifacts** - **Test** **Data**, **Data** **Validation**, **Test Harness** and**Automated** **Scripts**
* Ensured appropriate design, code and tested quality standards are followed in the development of XMap - Desktop Command Center (DCC) and inReach Portal Connect
* Designed and developed **Test Scenario**/**Test Cases**/Test steps for various GIS Editing, GIS Analysis, GIS Forms and GIS Data Exporting and Sharing covering both **Positive** and **Negative Testing** requirements
* Wrote **SQL** queries using **SQL Developer** to validate data and setup data for testing scenarios in **DB**
* Performed and executed data loads to data warehouse and **OLTP databases**for inReach modules in creating new attribute fields, multi-select attribute editing, spatial querying
* Performed **Black**-**Box** Testing, **Graphical** **User** **Interface** (**GUI**) **Testing** and reported **Defects** in **Jira**
* Provided post-implementation support for all deliverables after executing tests on GIS Editing, Analysis & Forms modules in the **Test** **Lab** module of **HP** **Quality** **Center** (**QC**)
* Converted **Manual** **Test** **Cases** into **Test** **Scripts** by using intermediate & advance knowledge of **VBScript** in **HP** **QuickTest Professional (QTP)**by **HP Quality Center** (**QC**)
* Continuously provided feedback to Developers on software **Usability** and **Functionality** using **HP QC**
* Used **VBScript**to create**Reusable Actions** and performed **Regression** **Testing** by using **QuickTest Professional (QTP)**against Builds and Releases

**Manual Tester**

**Direct Brands, NY Nov 2010 – July 2012**

* Studied and analyzed **Use Cases**and**User Stories** and interacted with developers for changes in Requirements in writing **Manual** **Test** **Cases**
* Worked closely with BA & SME in defining**User Acceptance Testing**criteria in**HP Quality Center (QC)**
* Created **Manual** **Test** **Cases** for **user** **interface**, **functionality**, **end**-to-**end**, and **Regression** **Testing**
* Reported defects and constantly checked status and worked with updated results using **HP** **QC**
* Designed & executed **Manual** **Test** **Cases** ensuring Functional behavior using **HP Quality Center** (**QC**)
* Worked on **POS self check out / POS QA Testing** was involved in setting of QA Test environment with simulated POS test environment
* Performed **QC** **Administration** tasks - **QC** **Connections** & **License** usage, setup Projects & Users, and **customization** for modules as a **ProjectAdministrator**
* Worked closely with **Database** developers and software engineers in intensive **Agile** team to perform **Regression** and **Manual** **Testing**
* Assisted Automation Team in creating **Automation** **Test** **Scripts** using a procedural and programmatic approach using **HP QuickTest Professional (QTP)**for QPB, One Spirit, BOMC2 sites
* Executed and validated **Test** **Cases** based upon the system requirements to identify document defects when carried out test execution using **HP Quality Center (QC)**
* Performed **Manual Testing**by entering**Positive**and**Negative Data** on online checkout, order and payments modules and updated Test Execution Reports with results in MS SharePoint
* Developed **SQL queries** and stored procedures to **check data integrity**against **Database**
* Performed both **Manual** and **Automated Testing** for End-to-End Business Process and reported **Defects** to developers using **HP Quality Center (QC)**
* Participated in the **Design** & **Code** **Review** meeting and provided feedback to upper management on Manual test execution and Requirements Traceability Matrices (RTM)